

**Thunder Bay, Ontario**  
**Tuesday, April 9, 2019**



**Ontario**  
Water Works Association  
a Section of the American Water Works Association

## **Total Water Solutions Seminar**

**Hampton Inn by Hilton Thunder Bay**  
760 Arthur St W, Thunder Bay, ON P7E 5R9

- 8:00 a.m.** Registration & Coffee
- 8:30 a.m.** Opening Remarks – Dan Huggins, OWWA President
- 8:40 a.m.** **Responding to Customer Concerns Regarding Home Water Treatment Demonstrations**  
*Dan Huggins, City of London*
- 9:15 a.m.** **Watermain Re-lining**  
*Eden McKaigue, Fer-Pal Infrastructure*
- 9:50 a.m.** Break
- 10:10 a.m.** **Lead Service Replacement Program**  
*Abby Spielmacher, City of Guelph*
- 10:45 a.m.** **Operator Involvement: A Key to Successful Construction Projects**  
*Taylor Dorland, Kenaidan Contracting Ltd.*
- 11:20 a.m.** **Optimizing Membrane Performance in Cold Weather**  
*TBC*
- 12:00 p.m.** Lunch & Networking
- 1:00 p.m.** **MECP Update on Indigenous Water Projects and Initiatives**  
*Indra Prashad, MECP (Invited)*
- 1:35 p.m.** **Operator Training & Certification Updates**  
*Neil Chisholm, MECP*
- 2:25 p.m.** **DBP Control for Source Waters with High Organic Content**  
*Ron Hofmann, University of Toronto*
- 3:10 p.m.** Closing Remarks

**REGISTRATION CAN BE FOUND ONLINE AT:**  
**<https://www.owwa.ca/events-calendar/>**

**OWWA Member = \$99 (+HST)**

**Non-Member Rate\* = \$229 (+HST)**

**Young Professional = \$69 (+HST)**

**Student = \$49 (+HST)**

HST number: # R122057458

\*\* Non-member rate is member regular rate + 50% of annual AWWA/OWWA Membership. Registering at the non-member rate for two OWWA Seminars within the same calendar year entitles the attendee to an AWWA/OWWA Membership.

- Questions regarding registration should be directed to the OWWA office at (416) 231-1555 or [sbuch@owwa.ca](mailto:sbuch@owwa.ca)
  - Attendance is by advance registration only
  - Seminar participants will be eligible to receive **CEUs** upon attending. ***Please provide your WWOCS number on the registration form.***
  - Breakfast, lunch and refreshments are provided as part of the registration fee. Please let the OWWA office know if you have any dietary requirements.
- Cancellation requests must be made in writing, and sent to the OWWA Office via e-mail. **Telephone cancellations will not be accepted.** All cancellations emailed/faxed dated up to and including one week before the seminar will be refunded, minus a \$20.00 processing fee. Refunds will not be issued for cancellations received after this date.

Thank you to our seminar sponsors:

